



# Avaya

## 7303 Exam

### Avaya CallPilot(TM) Implementation Exam

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**Question: 1**

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A technician is installing a 600r, and notices that the server boots to the Windows screen then starts booting again. It is stuck in a boot. What is the first step that should be taken?

- A. Re-image the server.
- B. Open a case requesting a replacement server.
- C. Replace the hard drive.
- D. Verify the SCSI terminator or tape drive is properly connected to the server.

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**Answer: B**

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**Question: 2**

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A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system. When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system?

- A. DSO
- B. CLAN
- C. ELAN
- D. SLAN
- E. TLAN

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**Answer: C**

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**Question: 3**

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A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to take over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t
- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

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**Answer: C**

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**Question: 4**

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A technician is installing an Avaya CallPilot with the NTRH40CA MBP96 CAT5 board and two

NTRB18DA Mgate cards. When cabling the NTRB18DA Mgate cards in a Communication Server 1000S Media Gateway, which statement describes the cabling configuration that is the most valid?

- A. Attach the customer supplied RJ-45 cables to the face of the Mgate cards and then to the MBP96 card.
- B. Attach the customer supplied RJ-45 cables to the backplane of the Media Gateway or Media Gateway expansion cabinet and then to the MBP96 card.
- C. Attach NTDU0609 cables to the face of the Mgate cards and route them outside the Media Gateway. Then couple the customer supplied RJ-45 cables from the NTDU0609 to the MPB96 cards.
- D. Attach the NTDU0609 cables to the face of the Mgate cards and take them outside the Media Gateway to a customer supplied Ethernet hub. Attach RJ-45 cable from the hub to the MPB96 cards.

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**Answer: C**

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**Question: 5**

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Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobe Acrobat
- B. Crystal Reports
- C. Application Builder
- D. a Sybase database

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**Answer: B,D**

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